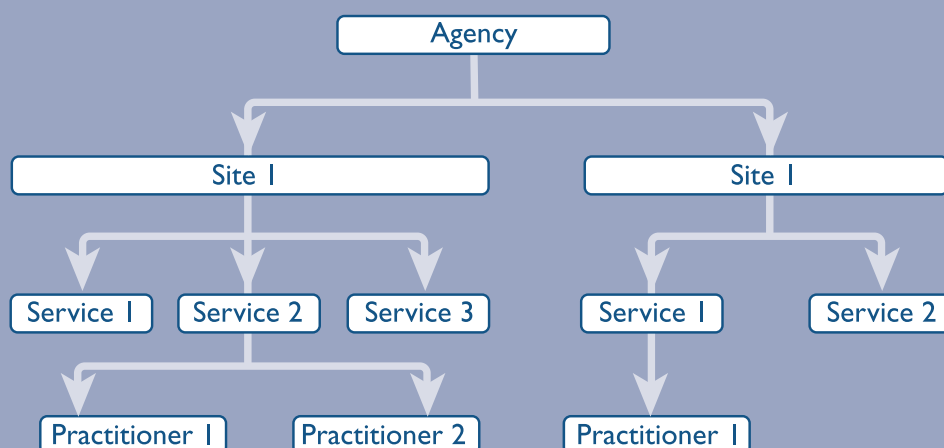




Accurate and up-to-date online information about health, social and disability services

www.humanservicesdirectory.vic.gov.au



Features include:

- Easy to use intuitive search engine
- Web Services connectivity
- Publicly available
- Secure access to additional data
- Validated and up to date
- Available free of charge

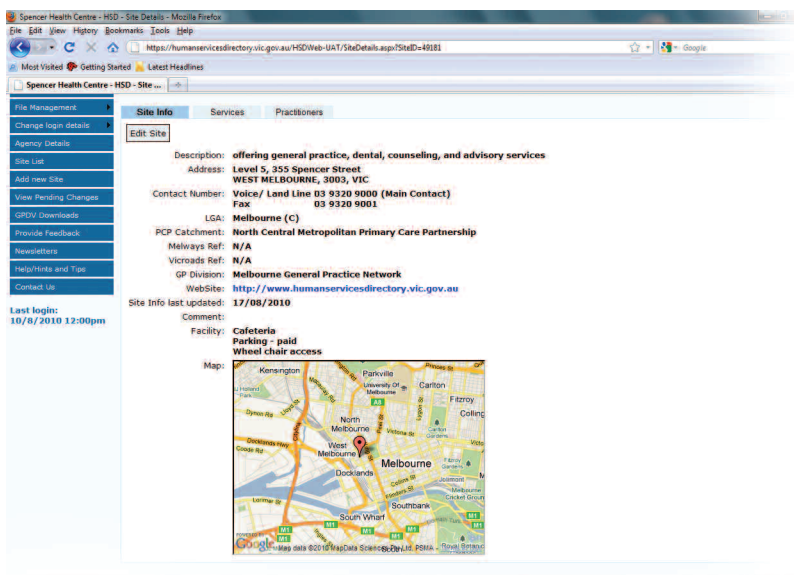


Information for:

- Doctors
 - Community Health
 - Allied Health
 - Hospitals
 - Dentists
 - Therapists
 - Carers
 - Schools
- and more



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Human Services Directory
 Email: hsd.admin@data.com.au
 Phone: (03) 9320 9070
 Web: www.humanservicesdirectory.vic.gov.au

Human Services Directory is managed and maintained by Database Consultants Australia and provided free of charge by the Victorian Government.

Feature rich

The Human Services Directory (HSD) has been chosen as the main source of service and provider information by a large number of organisations across a wide spectrum of human services. Since its launch in 2004, the HSD has grown to include detailed information for over 22,000 providers and some 15,000 service sites.

The Human Services Directory is used by some of Victoria's major services including:

- Nurse on Call which handles over 300,000 telephone calls per year
- Better Health Channel website with more than one million visits per month
- HealthSMART, Victoria's whole-of-health information and communication technology (ICT) strategy
- Disability Online
- Public and private Hospitals.

Easy access

Access to the HSD is available in a number of ways:

- www.humanservicesdirectory.vic.gov.au offers a comprehensive search facility showing site, service, and provider information. The search can be refined by postcode/suburb, language spoken, gender, specialty, opening hours and more. The results of the search can be saved as favourites, exported to a file, or printed.
- Online access via the web services API which provides the same search capability as the web site but in a format which can be used within a client application.
- Data extracts are available to authorised users of the HSD. These extracts are provided in a number of formats. The information in the extracts has been defined by the requirements of the organisations which use the information.

Enhancements

The information within the HSD has been enhanced to provide appropriate information for a wide range of users. The locations of services have been geocoded enabling the data to be used to accurately identify the geographic location of services in emergencies.

The data within the HSD also caters to the requirements of secure messaging with the inclusion of electronic identifiers from several messaging vendors. The national Health Provider Identifiers (HPI) are being included with both individual and organisation identifiers stored within the HSD.



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Database Consultants Australia (DCA) is an innovative database, data management and software development company that specialises in providing business critical systems for a range of health and community services

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